

## Noel-Levitz Student Satisfactory Inventory 2022 v 2024 Survey

Summary Item	2024	2022	Mean Difference
<p><b>So far, how has your college experience met your expectations?</b></p> <p>1=Much worse than expected            2=Quite a bit worse than I expected            3=Worse than I expected            4=About what I expected            5=Better than I expected            6=Quite a bit better than I expected            7=Much better than expected</p>	<p><b>Avg: 5.21</b></p> <p>0% 0% 6% 20% 31% 20% 19%</p>	<p><b>Avg: 5.02</b></p> <p>2% 2% 8% 22% 26% 17% 19%</p>	<p><b>0.19</b></p>
<p><b>Rate your overall satisfaction with your experience here thus far.</b></p> <p>1=Not Satisfied at all            2=Not very satisfied            3=Somewhat dissatisfied            4=Neutral            5=Somewhat Satisfied            6=Satisfied            7=Very satisfied</p>	<p><b>Avg: 6.02</b></p> <p>0% 0% 5% 4% 9% 36% 41%</p>	<p><b>Avg: 5.73</b></p> <p>1% 4% 4% 4% 13% 35% 35%</p>	<p><b>0.29</b></p>
<p><b>All in all, if you had to do it over, would you enroll here again?</b></p> <p>1=Definitely not            2=Probably not            3=Maybe not            4=I don't know            5=Maybe yes            6=Probably yes            7=Definitely yes</p>	<p><b>Avg: 6.18</b></p> <p>1% 2% 2% 4% 5% 23% 59%</p>	<p><b>Avg: 5.89</b></p> <p>3% 5% 3% 4% 5% 22% 54%</p>	<p><b>0.29</b></p>

Scale	2024			2022			Mean Difference
	Importance	Satisfaction/SD	Performance Gap	Importance	Satisfaction/SD	Performance Gap	
Instructional Effectiveness	6.44	6.12 / 0.72	0.32	6.48	6.00 / 0.86	0.48	0.12
Student Centeredness	6.37	6.04 / 0.91	0.33	6.40	5.76 / 1.21	0.64	0.28
Concern for the Individual	6.34	6.06 / 0.88	0.28	6.39	5.81 / 1.09	0.58	0.25
Academic Advising	6.32	6.04 / 0.98	0.28	6.38	5.95 / 1.11	0.43	0.09
Safety and Security	6.26	5.83 / 0.92	0.43	6.28	5.33 / 1.24	0.95	0.50
Recruitment & Financial Aid	6.25	5.69 / 0.98	0.56	6.26	5.54 / 1.08	0.72	0.15
Campus Climate	6.23	5.98 / 0.84	0.25	6.29	5.72 / 1.06	0.57	0.26
Registration Effectiveness	6.10	5.74 / 0.93	0.36	6.12	5.58 / 1.11	0.54	0.16
Service Excellence	6.04	5.86 / 0.87	0.18	6.09	5.67 / 1.04	0.42	0.19
Campus Support Services	5.95	6.11 / 0.78	-0.16	5.92	6.09 / 0.80	-0.17	0.02
Campus Life	5.78	5.67 / 0.93	0.11	5.88	5.43 / 1.09	0.45	0.24
Responsiveness to Diverse Populations		5.71 / 1.29			5.51 / 1.36		